

Thank you for looking at Richardson Mail Limited into pursuing the possibility of mis sold products ranging from:

- ❖ Payment Protection Insurance
- ❖ Packaged Bank Account Claims
- ❖ Repayment Option Plans
- ❖ Pay Day Loan

We would draw your attention to the fact that “The Financial Conduct Authority have issued a statement advising that the Deadline for making a Payment Protection Insurance claim will be August 2019”.

Richardson Mail Limited operates on a No Win, No Fee, Free PPI Check basis. If you have a successful claim then a fee will be payable after you have received the funds.

To enable us to work quickly on your behalf please complete the enclosed forms and return them to us as soon as possible to Free Post Address.

Freepost Plus RTAA -LAKK-GKAH
Richardson Mail
Stamford House
Northenden Road
Sale
M33 2DH

If you have any queries or would like to discuss the products, further please contact Richardson Mail Limited on 0161 905 1308, where a dedicated member of the PPI Team will help you.

Yours sincerely

Welcome Team

Richardson Mail Limited

Letter of Authority

Name:	Date of Birth:
Maiden or Previous Name:	
Current Address:	
Previous Address:	
Previous Address:	
CMC Reference:	
Lender Name & Account Reference:	
Product Types: Loan✓ Credit Card✓ Repayment Option Plan✓ PayDay Loan✓ Packaged Bank Account✓ Mortgage✓	

Client Declaration:

I confirm that all the information presented in this document is to the best of my knowledge and belief both true and accurate. I therefore agree to this information being used by Richardson Mail Limited as the basis for my claim against the above named lender and the related credit agreement.

Authority to Act:

As provided for under clause DISP 2.7.2 of the Financial Conduct Authority Handbook, which states that 'A complaint may be brought on behalf of an eligible complainant (or a deceased person who would have been an eligible complainant) by a person authorised by the eligible complainant or authorised by law'.

1. I hereby appoint and expressly authorise Richardson Mail Limited "The company" (registered in England and Wales No: 07384980) to consider my claim for compensation in respect of a mis-sold Payment Protection Insurance (PPI) policy, Repayment Option Plan (ROP), PaydayLoan (PDL), Packaged Bank Account and if the Company believes that the claim has merits, act on my behalf to seek compensation plus statutory interest.
2. I further authorise and request that you the (lender/loan broker/card provider) as the provider/broker of all such accounts, loans, credit cards of PPI/ROP/PDL release to the Company all information, whether deemed confidential or otherwise, as this may be requested from time to time by the Company, by telephone or in writing (including by e-mail), and to do so without delay. This includes information in response to a request made under sections 77-79 of the Consumer Credit Act 1974 and/or section 7 of the data protection act 1998.
3. I hereby authorise the extension of this Letter of Authority to all outstanding claims with you in respect of any mis-sold policies or Packaged Bank Account which you are currently processing on my behalf.
4. I confirm that we have lawfully contracted with the Company and have expressly consented and agreed that all communication, correspondence and payments from you in respect of this complaint must be sent directly to the Company, which after appropriate analysis and/or deduction/s have been made will then be forwarded to me by the Company as agreed.
5. I understand that, in addition to the present Letter of Authority I will need to provide further information when raising an expression of dissatisfaction to the Lender, about the underlying product(s), service(s) and where known, specific account number(s) being complained about. Doing so will enable the Lender to assess and determine the complaint as quickly and as effectively as possible.

Data Protection:

1. I confirm that any information or data provided by me or my creditors to Richardson Mail Limited will be held in accordance with data protection provisions set out in their terms of business. I authorise them, their affiliates and selected 3rd parties to use this information to contact me by post, telephone or other means, to provide details and/or updates on my application as well as other related products and services they believe will be of interest to me.
2. If you do not wish for your information to be used by or disclosed to any 3rd party in the way set out above please tick the box

I hereby confirm that this Letter of Authority is to remain in force until countermanded by me and is not time limited in any way.

Client Name:	
Signature X	
Date	

FEE AGREEMENT – Please sign and RETAIN this copy for your records.

Agreement Date		Our Refs	
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***We, the Claims Management Company**

Richardson Mail Limited. Stamford House. Northenden Road. Sale. M33 2DH

***You, the client**

What is covered by this agreement?

You, the client agree to pay our, the claims management company, a fee for all claims conducted by us upon your instructions to pursue compensation in respect of mis-sold Payment Protection Insurance (PPI) on your behalf.

Our fee

As outlined in our Terms and Conditions which have accompanied this fee agreement, upon the success of your claim for mis-sold PPI our fee is 25% plus VAT.

If your claim is not successful, then no fee is payable by you.

Paying us

Please review section 4 of our attached Terms and Conditions on further details of how our fee can be paid.

Client Name:	
Signature X	
Date	

FEE AGREEMENT – Please sign and RETURN this copy for your records.

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